



Carlyon Bay

Caravan & Camping Park



Proprietors: Shirley, Jeff & Fran Taylor
Carlyon Bay • St Austell • Cornwall • PL25 3RE
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www.carlyonbay.net



TOURING & CAMPING CHARGES PER NIGHT 2019

(All prices include VAT)

Pitch Type							Additional Extras					
Pitch Price includes 2 persons with a car, tent, trailer tent or caravan or 2 persons in a motorhome												
Date	Grass pitch No Hook-up	Grass pitch with Hook-up	*Grass pitch with hardstanding centre and electric hookup	*Grass pitch with large hardstanding and electric hookup	*Grass pitch with water/grey waste and electric hookup	*Grass pitch with hardstanding, water/grey waste and electric hookup	Extra Adult (16yrs +)	Extra Child (3-15 Years) -3's Free	Full Size Awning (Max 2 per pitch)	Gazebo, (not supplied) Porch Awning, Pup Tent (Max 2 per Pitch)	Dog (Max 2 per pitch)	Extra Car, Boat Trailer or Large Veh Supp (Max 2 per pitch)
March 28th - May 23rd	18.00	21.00	21.00	22.00	25.00	27.00	6.00	5.00	Free	Free	Free	Free
May 24th - July 12th	24.00	27.00	27.00	28.00	31.00	33.00	7.00	6.00	2.00	1.50	3.00	2.00
July 13th - August 30th	30.00	33.00	33.00	34.00	37.00	39.00	7.00	6.00	3.00	2.00	4.00	3.00
Aug 31st - Sept 13th	24.00	27.00	27.00	28.00	31.00	33.00	7.00	6.00	2.00	1.50	3.00	2.00
Sept 14th - Sept 28th	18.00	21.00	21.00	22.00	25.00	27.00	6.00	5.00	Free	Free	Free	Free

A Maximum of 6 persons per pitch are permitted (excluding infants) with a maximum of 4 adults (see full terms and conditions). An Admin Fee of £4 per pitch applies, amendments to bookings free of charge.

- * Subject to availability . A limited number of hard standing and multi serviced pitches are available.
- * Vehicles seating 8 persons or more, and panel vans will be charged an 'large vehicle ' supplement.
- * We do accept dogs all season, however not in the Duporth area during the peak period.

Reduced nightly rates for unbooked Hikers and Cyclists.

FREE USE OF - Wifi, Hot water to showers, handbasins, dishwashing sinks, and baby's bath. Heated swimming and paddling pool. TV room, adventure playgrounds, table-tennis and crazy-golf, most peak season entertainment.

Touring & Camping Reservation

DEPOSIT: £50 plus booking fee of £4.00 per pitch

I wish to reserve a pitch for my (please tick appropriate boxes):

Touring Caravan No electric connection With electric connection Extra Facility pitch Hard Standing pitch

Motor Caravan No electric connection With electric connection Extra Facility pitch Hard Standing pitch

Tent No electric connection With electric connection Extra Facility pitch Hard Standing pitch

Trailer Tent No electric connection With electric connection Extra Facility pitch Hard Standing pitch

(Please state approx dimensions of tent/trailer tent)

Full Awning Porch Awning Gazebo Additional Pup Tent

Additional Car / Boat Trailer Large Vehicle

Dog (see conditions overleaf) Dog free area (subject to availability, available peak season only)

Number of persons in party (max 6 persons per pitch, maximum 4 adults)

Adults 16+ Child 11-15 Child 3-10 Infants (under 3 FREE)

Name Mr/Mrs/Miss

Address

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For immediate reservations by Credit/Debit card
Telephone (01726) 812735 or
check availability and book online at
www.carlyonbay.net

**Check the website for late special offers.

Advanced booking is essential from July 12th - August 26th. Minimum 7 nights during this period. Cheques payable to 'Carlyon Bay Camping Park' See overleaf for postal payments by credit/debit card. I enclose a total of £54.00, the balance payable 6 weeks (42 days) prior to arrival. Telephone bookings 01726 812735 or book online at www.carlyonbay.net. I have read the Booking Terms and Conditions, and General Site Rules overleaf and accepted them.

Signature

Booking Terms and Conditions

We accept bookings to arrive on any day of the week and with no minimum stay in low season, but a minimum required booking period of seven nights is required during late July and August with preferred arrival/departure of days Friday - Monday. The applicable dates for this are specified on the tariff sheet. If you have booked a specific pitch or pitches we will endeavour to ensure that we do not make any changes, however, please be aware that for operational reasons this may sometimes be necessary, but we will always keep parties together.

A maximum of six persons is permitted on a pitch, but with a maximum of four adults (16yrs+) on any pitch. It is our policy to only accept bookings from couples and families, we do not accept bookings from single groups of more than three persons of any gender or age. Bookings requiring more than three pitches may be accepted at the discretion of the proprietors, please contact the Park to discuss prior to booking.

A booking is confirmed once secured with the required deposit and booking administration fee. This deposit and booking fee are non refundable, but we may be able to carry the deposit forward to use against another stay. (Booking fees are not refundable or carried forward). Deposit payments and/ or final balances can be made by cheque, credit/debit card over the telephone or online. For holidays during the peak holiday season (Mid July and August) the remaining balance of your stay is payable six weeks (42 days) prior to arrival. The balance of all pitch/pitches booked can be paid by cheque, or credit/debit card either online or by contacting the Park directly. If the final balance remains unpaid two weeks prior to the start of the holiday we will try to contact you but as a last resort, we reserve the right to cancel the booking and make the pitch available for re-booking.

We politely remind you that once a booking is confirmed you have entered into a contract with us. Should you wish to cancel your booking it will **be subject to our cancellation policy**: If you cancel more than six weeks prior to arrival at any time of the season the deposit is not refundable and we will make the pitch available immediately for re booking. If you cancel less than six weeks before a peak season stay and you have already paid the full balance we will credit back to you the cost of any nights that we manage to re let your pitch, less your initial deposit. As previously stated we may be able to carry deposits over to another stay. No refunds will be made for early departures.

We strongly advise that you take out holiday insurance against such an eventuality.

Pitches may be occupied from 12 noon, and pitches must be vacated by 11.00 a.m. on day of departure. If you wish to arrive before these times an 'early arrivals' area is provided.

General Park Rules

Speed limit is 5mph on site, remember the children!

Radios and televisions must be kept at low volume and must not be audible outside owners caravan or tent.

Cutting through pitches, occupied or not is not permitted.

The proprietors reserve the right to retake possession of the pitch if any person acts to the detriment of the Camping Park or any other person.

To ensure peace and quiet after 11.00 pm, parents or guardians must personally supervise the under 18's whilst on the Camping Park.

NO NOISE AFTER 11.00 pm.

Cycling/Scooting/Skateboarding/Rollerblading, Within reason these activities are permitted around the Park, but not on the main driveway or in the 'pedestrian only' areas. Children must be supervised at all times. No racing, tricks, or behaviour that the Park staff deem unsafe will be tolerated.

Children under 12 years MUST be supervised in the pools. Parents are responsible for the safety of their children in the pools at all times regardless of the child's age. Lone swimming is not permitted. The swimming pool closes during adverse weather conditions.

A **maximum of two dogs per pitch** are permitted on some areas of the park but must be on a lead at all times. Dogs cannot be left unattended on the park, we reserve the right to exclude certain breeds of dog. We provide dog walking areas and dog loo on the park. Fouling on the camping fields will not be tolerated.

There is a seasonal dog ban on Carlyon Bay Beach from Easter Sunday to 30th September. Dogs are permitted on other beaches within walking distance, and on all coastal and public footpaths in the area.

Whilst we make every effort to offer a completely 'no dog' area during peak season, please be aware that although uncommon, for operational reasons it is not possible to guarantee this.

Pool, take-away and shop facilities may not be available early and late season.

Laundry facilities are coin operated. Under the terms of our five star accreditation CLOTHES LINES ARE NOT PERMITTED, whilst drying racks and whirly gigs are accepted. Please note that CCTV is in operation around the park.

BREATHABLE GROUND SHEETS ONLY ARE PERMITTED UNLESS PERMANENTLY FIXED

We request that reception is notified of visitors to pitches. Please note that visitors may not use the swimming pools or crazy golf.

The proprietors disclaim all responsibility for any injury to guests or in person or to their children whilst they are enjoying use of the equipment and facilities on site. Parents are responsible for the safety of their children in the playgrounds and the swimming pool areas. The park is in a natural countryside environment with all the associated flora and fauna. Please use the roads and pathways provided. The proprietors disclaim all responsibility for any injury or damage to guest's property or to their person or to their children by fire, theft, water or any third party or by any means whatsoever whilst they are on site. This includes acts of God, natural disasters, war, animals and insects.

The proprietors reserve the right to waive any particular conditions in individual cases or to amend or vary the terms and conditions as they may decide in their absolute discretion.

Carlyon Bay Beach is privately owned and normally there is no charge for pedestrian access.

PAYMENT BY CREDIT/DEBIT CARD

You may pay for your holiday by using your Credit/Debit Card. The deposit required for each pitch is £50.00 plus £4.00 booking (administrative) fee. We will send you a receipt for the deposit paid, the balance is due six weeks (42 days) prior to arrival. (see terms above)

Please charge against my Credit/Debit Card No.

Credit/Debit Card No.

CSV
(last 3 digits of number on signature strip)

ISSUE No.
(if applicable)

Your Signature

Valid from

Cardholders Name and Initials
(please print)

Expiry date